

IN Helpful Contacts

Based on Helpful Contacts - Agency List By Topic

State Abbreviation	State	Topic Name	Question
IN	Indiana	Billing Medicare	Reporting fraud.
IN	Indiana	General Medicare Information	Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.
IN	Indiana	Billing Medicare	Part B bills and services.
IN	Indiana	General Medicare Information	Medigap policies, long-term care insurance, Medicare health plan choices, Medicare rights and protections, and help with filing an appeal.
IN	Indiana	Billing Medicare	Part A bills and services, hospital care, skilled nursing care, and fraud.
IN	Indiana	General Medicare Information	Medigap policies available in my area, and insurance questions.
IN	Indiana	Quality of Care/Complaints	Where to submit a complaint about the quality of care I

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Organization Name	Agency Name	Local Phone
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Chicago Regional Office	(312) 353-7180
Carrier	National Government Services	
SHIP -- State Health Insurance Assistance Program	State Health Insurance Assistance Program (SHIP)	(765) 608-2318
Fiscal Intermediary	National Government Services	
State Department of Insurance	Insurance Department of Indiana - Consumer Service Division	(317) 232-2395
ESRD -- End-Stage Renal Disease Networks	The Renal Network - Network 9/10	(317) 257-8265

IN Helpful Contacts

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Local Phone Extension	Local Phone Notes

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Local TDD	Local TDD Extension
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IN Helpful Contacts

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Tollfree Phone	Tollfree Extension
(800) 447-8477	
(800) 633-4227	
(800) 452-4800	
(800) 633-4227	
(800) 622-4461	
(800) 456-6919	

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Tollfree Instate?	Tollfree Phone Notes
<input type="checkbox"/>	
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input type="checkbox"/>	
<input type="checkbox"/>	1-800-MEDICARE
<input checked="" type="checkbox"/>	
<input type="checkbox"/>	

IN Helpful Contacts

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Tollfree TDD	Tollfree TDD Extension
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IN Helpful Contacts

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Spanish Phone	Spanish Phone Extension	E-mail Address
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hhstips@oig

cstclair@doi.state.in.us

doi@state.in.us

info@nw10.esrd.net

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Web Address

<http://www.oig.hhs.gov>

<http://www.cms.gov>

<http://www.medicare.in.gov>

<http://www.in.gov/idoi>

<http://www.therenalnetwork.org>

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IN	Indiana	Quality of Care/Complaints	received from my kidney dialysis facility. Where to submit a complaint about the quality of life or quality of care inside a nursing home.
IN	Indiana	General Medicare Information	Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.
IN	Indiana	Quality of Care/Complaints	Complaints about quality of care, and filing an appeal or complaint.
IN	Indiana	Billing Medicare	Home health, hospice care, and fraud.
IN	Indiana	General Health Information	Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.
IN	Indiana	Other Health Insurance Programs	Low-income programs (such as Medicaid) to help pay medical bills.
IN	Indiana	General Medicare Information	(For Railroad Retirement beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and

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Nursing Home State Survey Agency

Department of Health of Indiana -
Long Term Care Division

(317) 233-7442

SSA -- Social Security Administration

Social Security Administration

QIO -- Quality Improvement Organization
(formerly PRO - Peer Review Organization)

Health Care Excel, Inc.

RHHI -- Regional Home Health Intermediary

Palmetto (GBA)

Internal Revenue Service

Internal Revenue Service

State Medical Assistance Office

Family and Social Services
Administration of Indiana

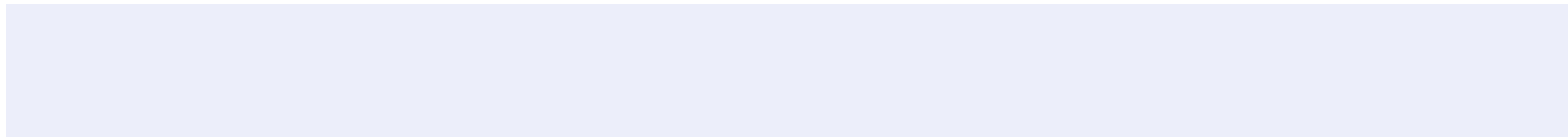
(317) 233-4454

RRB -- Railroad Retirement Board

Railroad Retirement Board

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IN Helpful Contacts

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(312) 751-4701

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(800) 246-8909

(800) 772-1213

(800) 288-1499

(800) 633-4227

(800) 829-1040

(800) 403-0864

(877) 772-5772

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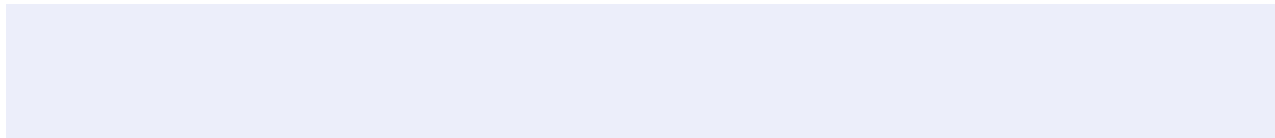


1-800-MEDICARE



IN Helpful Contacts

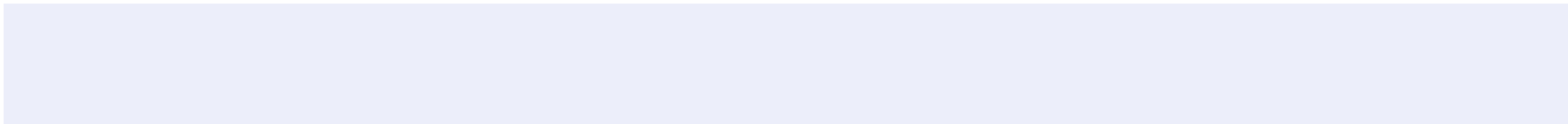
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(317) 234-3192



medicare.railroad@palmettogba.com

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<http://www.statehealth.IN.gov>

<http://www.socialsecurity.gov>

<http://www.hce.org>

<http://www.irs.gov>

<http://www.in.gov/fssa/>

<http://www.rrb.gov>

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IN	Indiana	Other Health Insurance Programs	enrolling in Medicare. Whether I qualify for military retiree health care benefits.
IN	Indiana	Billing Medicare	(For Railroad Retirement beneficiaries only) - Part B bills and services.
IN	Indiana	Quality of Care/Complaints	Submitting a complaint about discrimination.
IN	Indiana	Quality of Care/Complaints	Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.
IN	Indiana	Health Care Facilities and Services in Your Area	To find a hospice program in my area.
IN	Indiana	Other Health Insurance Programs	VA medical benefits.
IN	Indiana	Other Health Insurance Programs	Claims and other issues for retired federal employees and their dependents/survivors.
IN	Indiana	Health Care Facilities and Services in Your Area	Finding necessary and convenient services that serve the elderly in their community.
IN	Indiana	General Health Information	Information on cancer

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Department of Defense

Department of Defense

RRB Carrier - Railroad Retirement Board Carrier

Palmetto (GBA)

Office for Civil Rights

Office for Civil Rights of the Mid-West

(312) 886-2359

Ombudsman

Division of Aging

(317) 232-7134

State Hospice Organization

Hospice and Palliative Care
Organization of Indiana

(317) 464-5145

Department of Veterans Affairs

Department of Veterans Affairs

Office of Personnel Management

Office of Personnel Management

(202) 606-1800

Eldercare Location

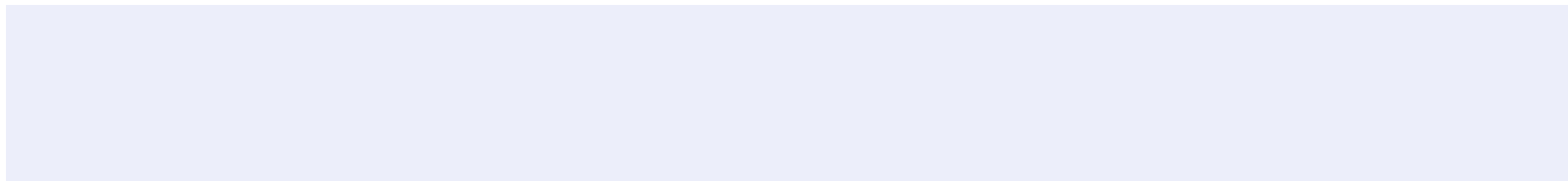
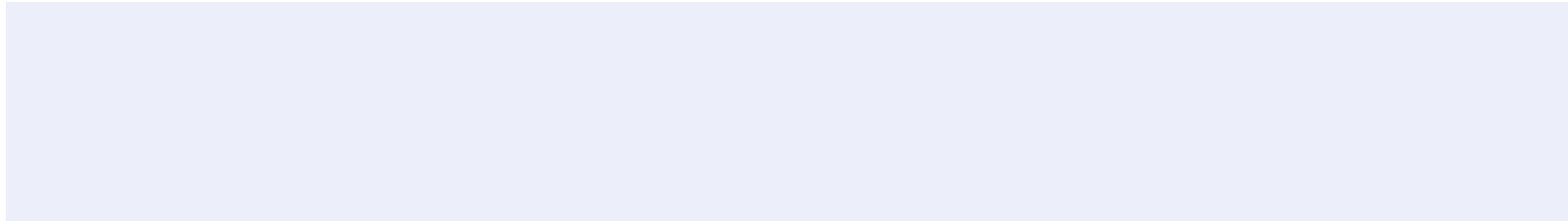
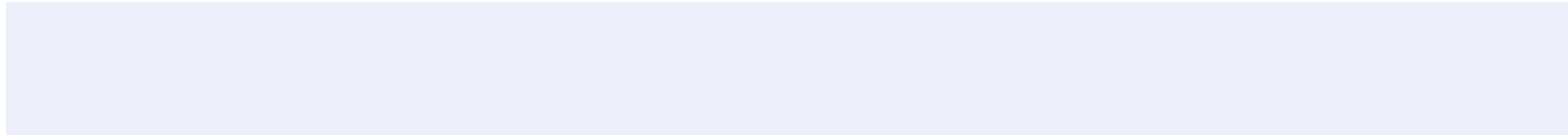
Eldercare Locator Service

National Cancer Institute's Cancer Information

National Cancer Institute's Cancer

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(312) 353-5693

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(800) 538-9552

(800) 833-4455

(800) 368-1019

(800) 622-4484

(866) 254-1910

(800) 827-1000

(888) 767-6738

(800) 677-1116

(800) 422-6237

IN Helpful Contacts

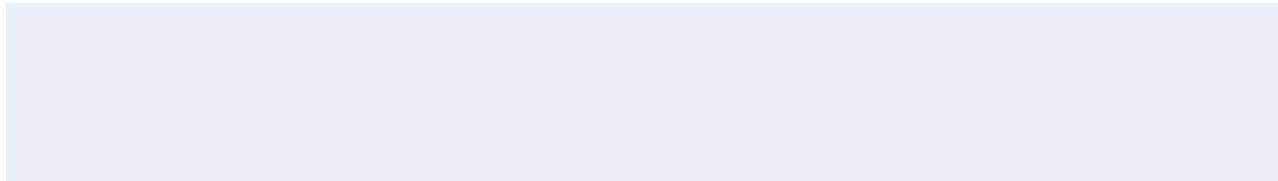
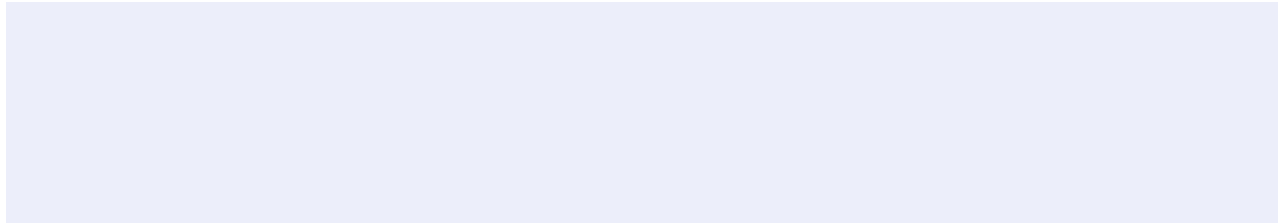
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Quit Smoking Program (877) 448-7848

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medicare.railroad@palmettogba.com

info@ihpco.org

retire@opm.gov

eldercarelocator@infospherix.com

cancergovstaff@mail.nih.gov

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<https://www.dmdc.osd.mil/appj/dwp/index.jsp>

<http://www.palmettogba.com/medicare>

<http://www.hhs.gov/ocr>

<http://www.in.gov/fssa/da>

<http://www.ihpco.org>

<http://www.va.gov>

<http://www.opm.gov/retire>

<http://www.eldercare.gov>

<http://www.cancer.gov>

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IN	Indiana	Billing Medicare	treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information. Medicare Secondary Payer, and who pays first.
IN	Indiana	Health Care Facilities and Services in Your Area	Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.
IN	Indiana	Other Health Insurance Programs	Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.
IN	Indiana	General Health Information	Finding information on cancer.
IN	Indiana	General Health Information	Discussing health concerns, medicines, and other issues important to older people.
IN	Indiana	Quality of Care/Complaints	Complaints about the quality of care in dialysis facilities.

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Service

Information Service

Medicare Coordination of Benefits Contractor

Medicare Coordination of Benefits Contractor

Primary Care Association

Indiana Primary Health Care Association

(317) 630-0845

Federal Black Lung Program

Federal Black Lung Program

American Cancer Society

American Cancer Society

National Institute on Aging Information Center

National Institute on Aging Information Center

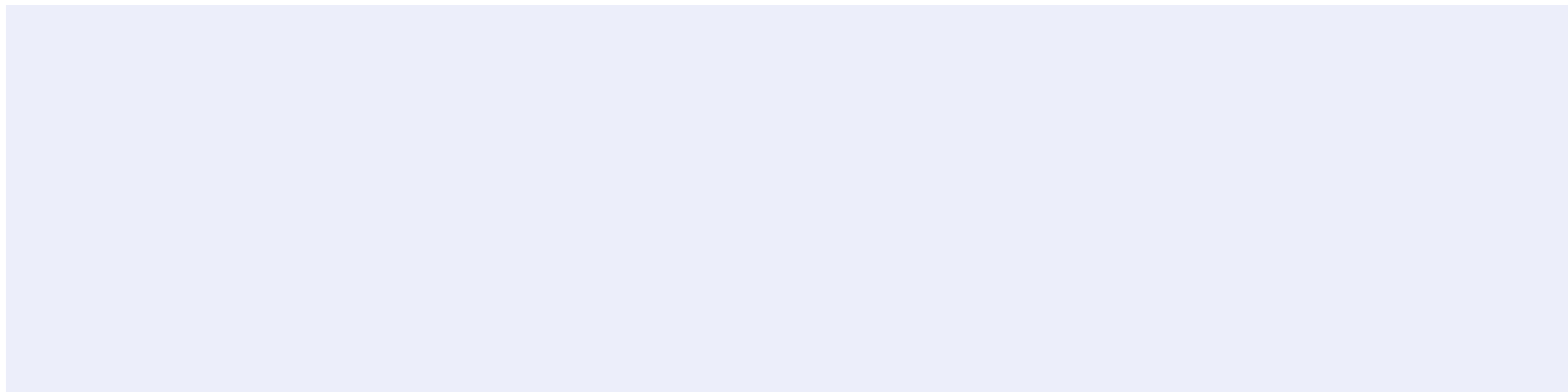
ESRD State Survey Agency

State Department of Health of Indiana - Health Care Regulatory

(317) 233-7442

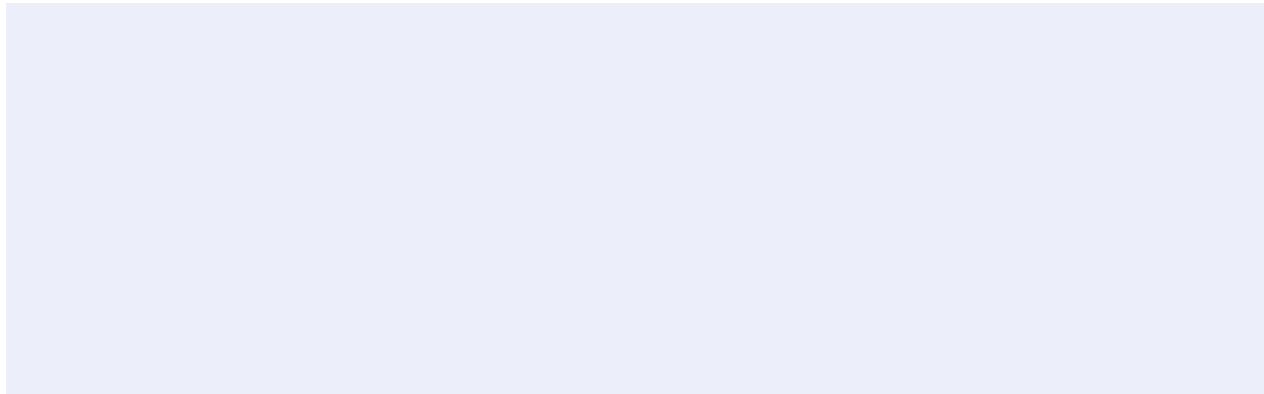
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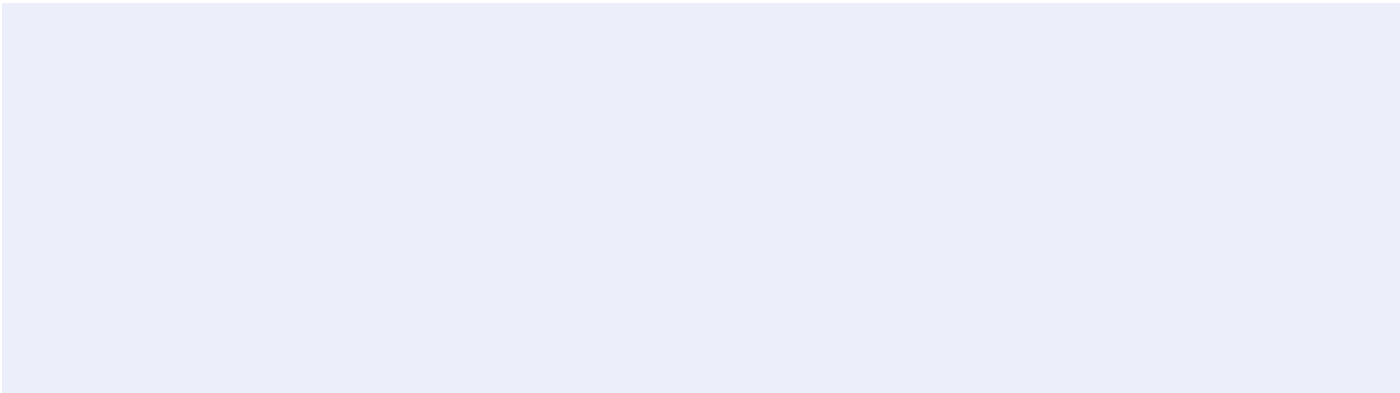
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(800) 999-1118

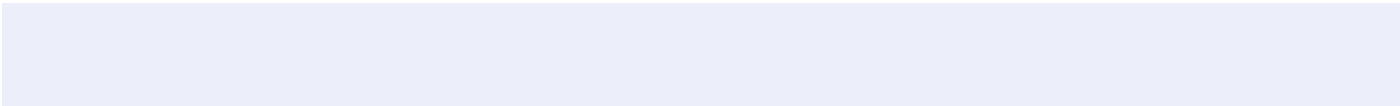


(800) 638-7072

(800) 227-2345



(800) 222-2225



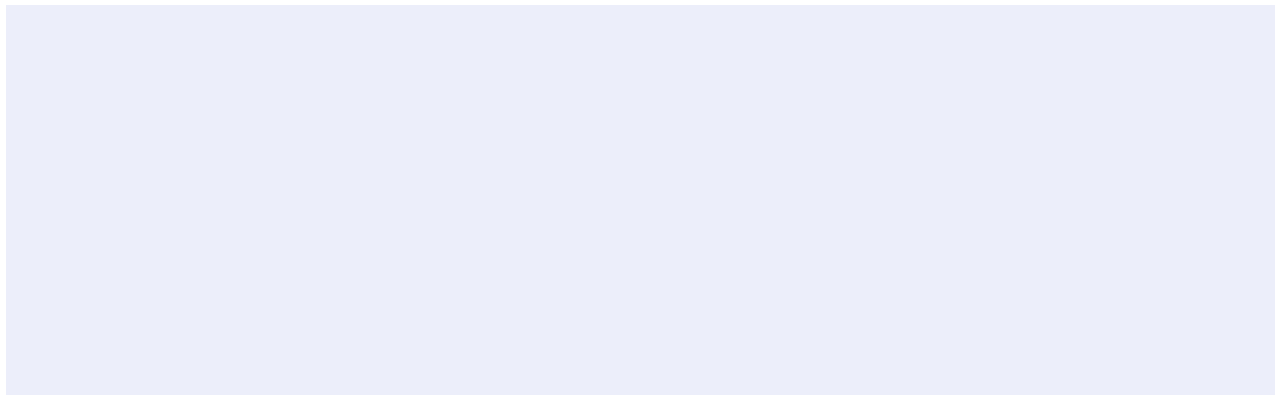
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IN Helpful Contacts

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info@indianapca.org

niaic@mail.nih.gov

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<http://cms.hhs.gov/cobgeneralinformation>

<http://www.indianapca.org/>

<http://owcp.dol.acs-inc.com>

<http://www.cancer.org>

<http://www.nia.nih.gov>

<http://www.statehealth.in.gov>

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IN	Indiana	General Health Information	Educational materials for people with kidney disease.
IN	Indiana	General Health Information	Financial assistance and educational materials for people with kidney disease.
IN	Indiana	General Health Information	Support groups and educational materials for people with kidney disease.
IN	Indiana	General Health Information	Educational materials for people with kidney disease.
IN	Indiana	Health Care Facilities and Services in Your Area	Finding specific health support groups in your area.
IN	Indiana	General Health Information	Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."
IN	Indiana	Quality of Care/Complaints	Finding out if your health care organization is accredited or not.
IN	Indiana	Quality of Care/Complaints	Finding out if the lab where your blood tests are sent is accredited or not.
IN	Indiana	Quality of Care/Complaints	Finding out if an ambulatory surgical center is accredited or not.

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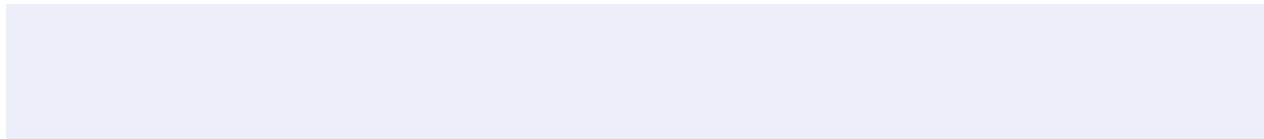
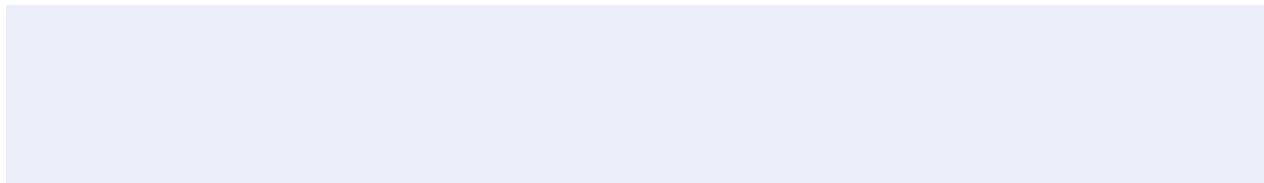
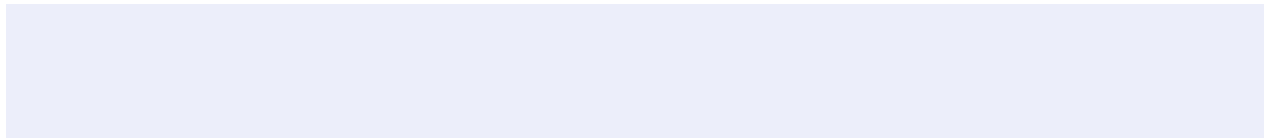
	Services	
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
College of American Pathologists	College of American Pathologists	(847) 832-7000
American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970

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(800) 749-2257

(800) 638-8299

(800) 622-9010

(800) 891-5390

(800) 367-6274

(800) 358-9295

(800) 323-4040

(888) 545-5222

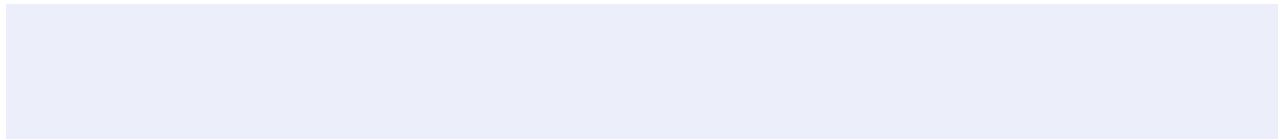
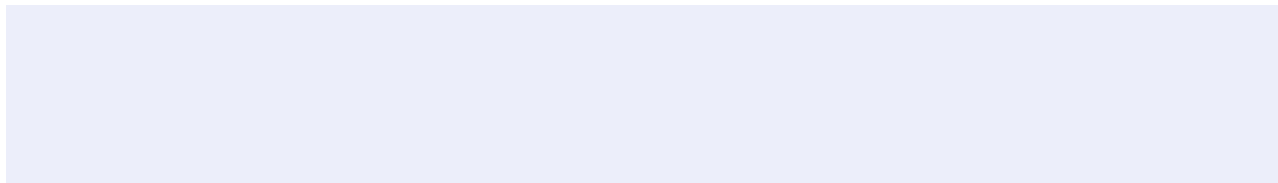
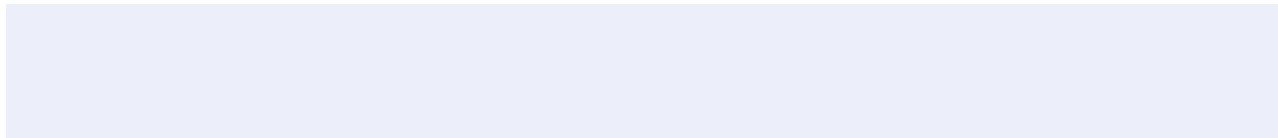
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(866) 300-2900

helpline@akfinc.org

nkudic@info.niddk.nih.gov

njshc@cybernex.net

ahrqoubs@ahrqhhs.gov

info@aaaasf.org

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<http://www.aakp.org>

<http://www.kidneyfund.org>

<http://www.kidney.org>

<http://www.kidney.niddk.nih.gov>

<http://www.selfhelpgroups.org>

<http://www.ahrq.gov>

<http://www.jcaho.org>

<http://www.cap.org>

<http://www.AAAASF.org>

IN Helpful Contacts

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IN	Indiana	Quality of Care/Complaints	or not. Finding out if a doctor is board certified.
IN	Indiana	Quality of Care/Complaints	Finding out if urgent care centers and ambulatory surgical centers are accredited or not.
IN	Indiana	Quality of Care/Complaints	Finding a voluntary list of patients' rights in a hospital.
IN	Indiana	Quality of Care/Complaints	Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.
IN	Indiana	General Medicare Information	General Medicare information, ordering Medicare booklets, and information about health plans.
IN	Indiana	Quality of Care/Complaints	Requesting external reviews of Medicare managed care denials.
IN	Indiana	Health Care Facilities and Services in Your Area	Health insurance programs to children whose families earn too much to be eligible

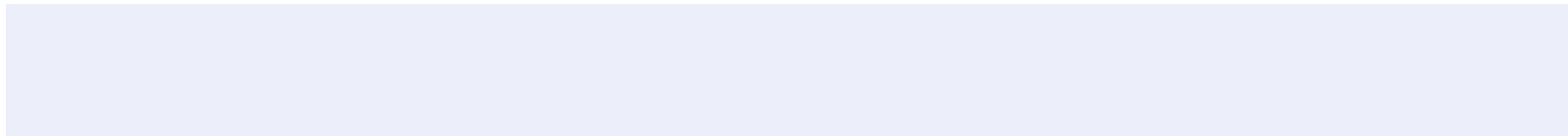
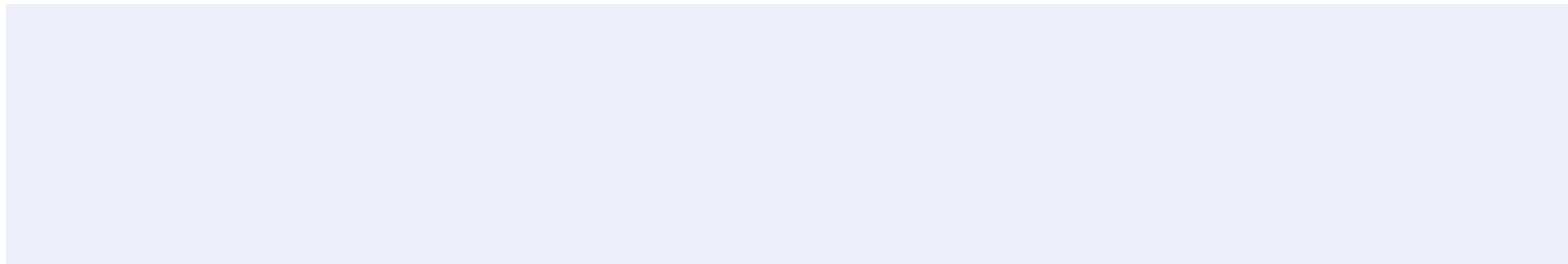
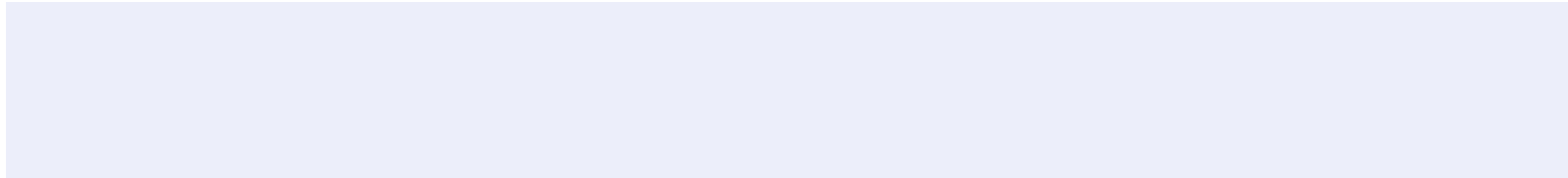
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Surgical Facilities		
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
American Hospital Association	American Hospital Association	(312) 422-3000
Home Health Agency	Indiana State Department of Health	(317) 233-7442
1-800-MEDICARE	1-800-MEDICARE	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210
CHIP -- Children's Health Insurance Program	Hoosier Healthwise	

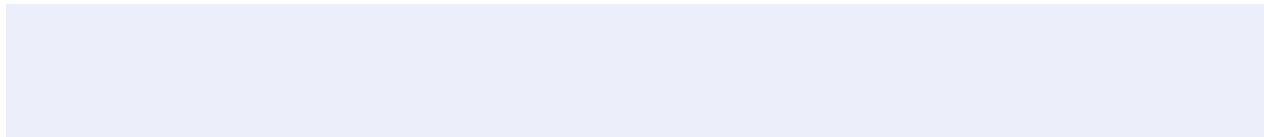
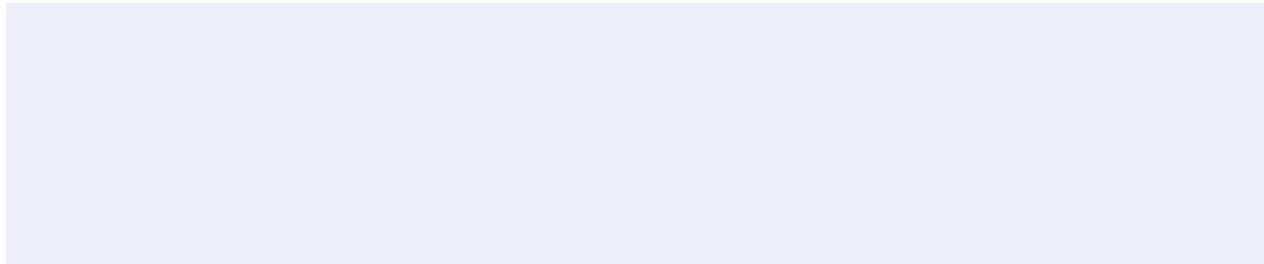
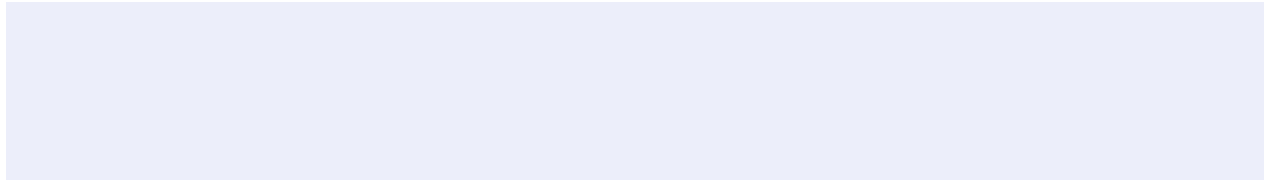
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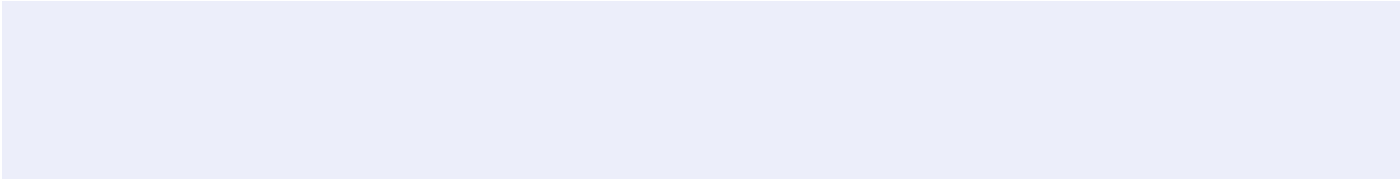
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IN Helpful Contacts

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(866) 275-2267

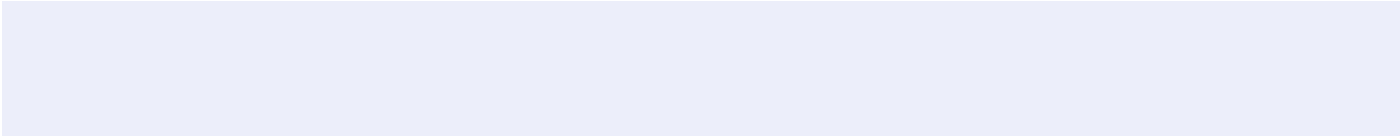
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(800) 424-4301

(800) 246-8909

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(800) 633-4227

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(800) 889-9949

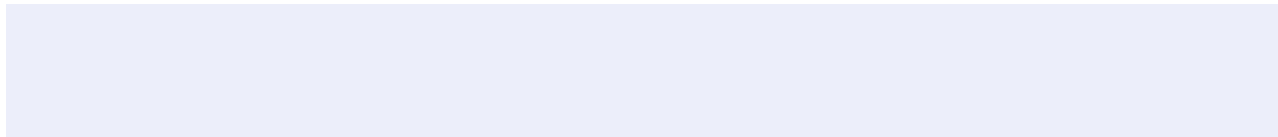
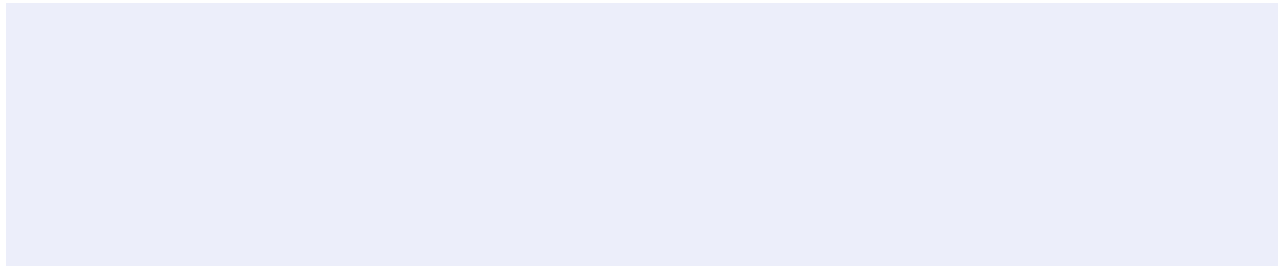
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IN Helpful Contacts

Based on Helpful Contacts - Agency List By Topic

info@aaa.org

(866) 874-3972

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<http://www.abms.org>

<http://www.aaahc.org>

<http://www.aha.org>

<http://www.isdh.in.gov>

<http://www.medicareappeal.com>

<http://www.indianamedicaid.com>

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			for Medicaid, but not enough to purchase private insurance.
IN	Indiana	Other Health Insurance Programs	Information and services about homes and communities for citizens and for HUD's current and potential home buyers.
IN	Indiana	Other Health Insurance Programs	Health based programs and services.
IN	Indiana	General Health Information	Finding information on heart disease.
IN	Indiana	Billing Medicare	Bills for durable medical equipment and a list of approved suppliers of this equipment.
IN	Indiana	Quality of Care/Complaints	Report Medicaid fraud and abuse.
IN	Indiana	Other Health Insurance Programs	Free or low-cost health insurance that is available in my state for uninsured children under age 19.

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HUD -- U.S. Department of Housing

U.S. Department of Housing and
Urban Development (HUD)

(202) 708-1112

State Health Departments

Indiana State Department of Health

(317) 233-1325

American Heart Association

American Heart Association

(214) 570-2000

DME MAC -- Durable Medical Equipment
Medicare Administrative Contractor

National Government Services

Medicaid - Report Fraud

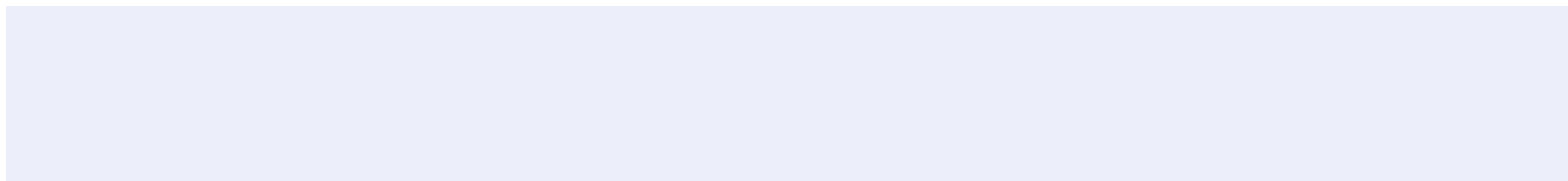
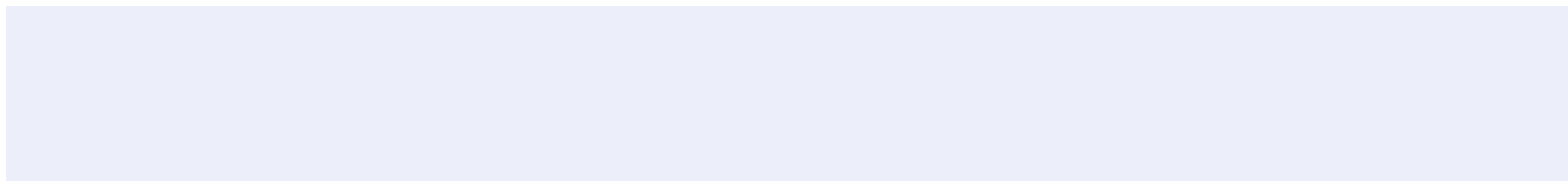
Family and Social Services
Administration

CHIP -- Insure Kids Now

Children's Health Insurance
Program

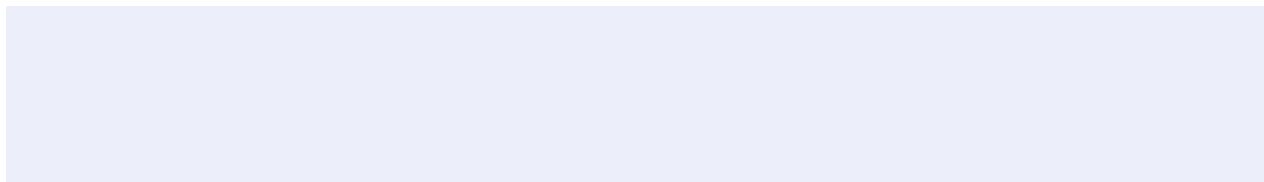
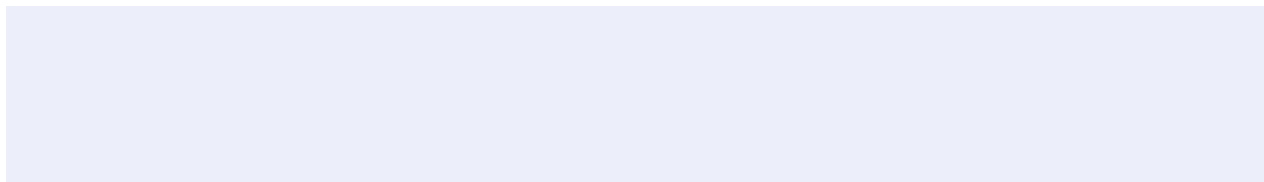
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IN Helpful Contacts

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(800) 569-4287

(800) 242-8721

(800) 633-4227

(800) 446-1993

(877) 543-7669

IN Helpful Contacts

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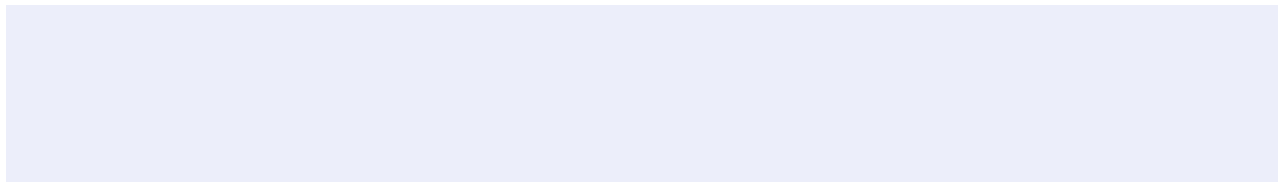
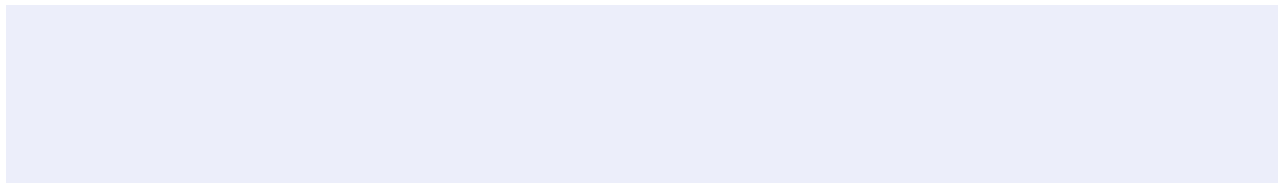


Jurisdiction B



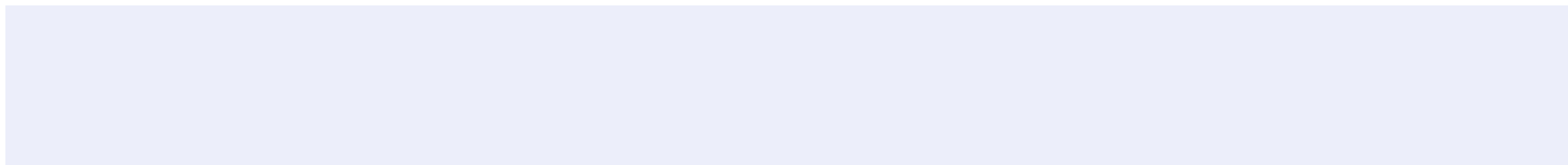
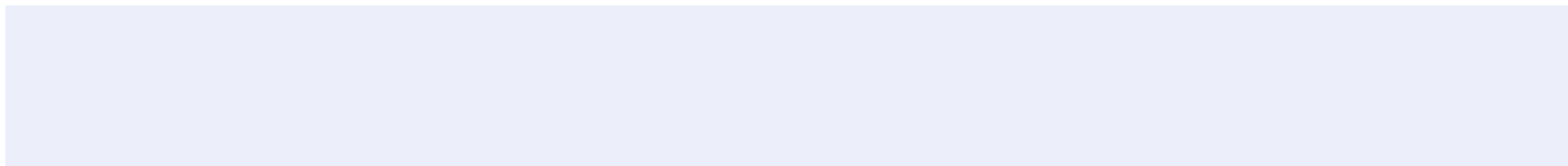
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<http://www.hud.gov>

<http://www.in.gov/isdh>

<http://www.americanheart.org/>

<http://www.ngsmedicare.com>

<http://www.in.gov/fssa/2385.htm>

<http://www.insurekidsnow.gov>